



Govmark

96 Allen Boulevard, Suite D, Farmingdale, NY 11735-5626, U.S.A.

Tel. +1 (631) 293 - 8944 | Fax +1 (631) 293 - 8956

Email: testing@govmark.com | www.govmark.com

Satisfaction Survey

Dear Esteemed Client,

Thank you for giving us the opportunity to serve you better. Please help us by taking a few minutes to tell us about the service that you have received from Govmark. We appreciate your business and want to make sure we meet your expectations. This initiative will serve to assess how Govmark can proceed forward on its path of continuous improvement.

Best regards,

Mr. Bobby Brown
Director of Operations

NOTE: Completed surveys should be returned to our Compliance Manager, Mr. Douglas Lipp, at dlipp@govmark.com.

1. I am very satisfied with the way Govmark performed on this project.

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

2. How satisfied are you with the appropriateness of the documentation to your needs?

- Very satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very dissatisfied



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Satisfaction Survey

3. How satisfied are you with the quality of the documentation delivered?

- Very satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very dissatisfied

4. How satisfied are you with the accuracy of the documentation delivered?

- Very satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very dissatisfied

5. How satisfied are you with the usability of the documentation provided?

- Very satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very dissatisfied

6. Please tell us what Govmark should do to improve the quality of the documentation delivered with your platform.

7. Govmark understands the service needs of my organization.

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree



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Satisfaction Survey

8. How satisfied are you with the amount of contact between you/your organization and Govmark?

- Very satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very dissatisfied

9. How would you rate the quality of Govmark's quotes?

- Excellent
- Very Good
- Good
- Fair

10. How would your rate the value of Govmark's services?

- Excellent
- Very Good
- Good
- Fair

11. Would you recommend Govmark's services to colleagues or contacts within your industry?

- Yes
- No

12. Feel free to provide any additional information which you think may be useful to describe your experience with Govmark.
